Andrei Sundiev

12+ years leading Product Design and Design Systems. Mentor, speaker, Figma community leader. https://asundiev.com www.linkedin.com/in/asundiev inbox@asundiev.com +447740008873

Design Director

Beamery | 2021 - CURRENT | London, UK

- Spearheaded the transition of the Product & Design team towards Al-first product development with rapid GenAl-based prototyping and customer validation. Led by example, building demos that led to highly productive sales engagements.
- Unlocked **company-wide access to critical customer insights** by building an internal resource based on the Productboard API.
- Rebuilt Marketing Design as a lean, high-impact function, driving higher engagement and lead generation while cutting spend on critical assets. The team's customer satisfaction was boosted by +16% YoY (CSAT: 92%) and eNPS by +8% (eNPS: 92).
- Contributed to 6x increase in deal close rate and 2x increase in deal size by enabling Sales with templates and automations.
- Saved more than 33,845 engineering hours (~£5m in savings) to the business over 1.5 years by leading the implementation of a company-wide design system.
- **Defined overall design direction**, introducing a scalable design language for the Beamery product UI. This unlocked the modernisation of the company's products and allowed it to **fulfil the strategic goal for accessibility compliance**.
- Improved the Product Design team's engagement with Design Ops initiatives (e.g., onboarding process, values & principles, etc.) Co-developed the progression framework for IC Product Designers and Design Managers.

Design Systems Lead, Product Designer

Intercom | 2018 - 2021 | Dublin, Ireland

- Drove the development of the design system, and brought it to **high maturity** and adoption with 50+ components, internal Figma plugins, and a Mac app.
- Saved 40+ engineering days and achieved 100% designer engagement during the pilot launch by transitioning the design system to a federated model.
- Enhanced the Reporting product, leading to a 42% increase in report views,
 +3% increase of Weekly Active Users and zero customer churn.
- Launched several internal Figma plugins that streamlined designers' workflows and increased design consistency. Developed onboarding processes for new designers and improved the design critique process.

Chief Designer

Mail.Ru Group | 2016 - 2018 | Moscow, Russia

- Initiated and drove the development of the design system, brought it to maturity, scaled across the suite of 28+ products, and made it public.
- Led **DesignOps initiatives** to introduce design critiques and planning in Jira. Drove the transition of the team from Photoshop to Sketch.
- Initiated the revamp of the account recovery form, resolving a major pain point for over 19M daily users and saving the company money on SMS billing.

Design Group Lead

Yandex | 2013 - 2016 | Moscow, Russia

- Led a team of 3 product designers responsible for a suite of productivity services (Mail, Calendar, Cloud) with a total audience over 32M MAU.
- Initiated and drove the redesign of the core product (Yandex.Mail) all the way to its successful rollout to 100% of the audience.

WHY ME

- Spearheading the Al-first transformation in Product & Design org
- Player-coach with a diverse skillset
- Nurturing high-performance design teams for real impact
- Strategic thinker, focused on tangible outcomes
- Experienced in scaling high-impact products

EXTRA-CURRICULAR

- <u>Creator</u> of the first online course on design systems in Russian language with over 100 graduates.
- Mentor at ADPList
- <u>Leader</u> at Friends of Figma London
- Speaker at Design Systems London
- Co-founder of Design systems club –a curated gallery of design systems created by Russian companies.

SKILLS

- Strategic Design Leadership
- Design Direction
- Strategic Planning
- Senior Stakeholder Management
- Communication
- Cross-functional Collaboration
- Design Systems
- Design Ops
- Figma